

4/16/2008

1. Are you a

16	100.00%	Staff member (no teaching duties)
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2. My perception is that institutional support of the library is

8	50.00%	Sufficient
7	43.75%	Insufficient
1	6.25%	Extremely sufficient

3. As it becomes available and within the context of institutional needs, increased funding for the library should be a

11	68.75%	High priority
5	31.25%	Moderate priority

4. Which social networking programs do you use

10	62.50%	Neither
4	25.00%	Both
4	25.00%	Facebook
2	12.50%	MySpace

5. An increasing number of libraries are making search / resource applications available through Facebook (e.g. could search JSTOR while on Facebook). Would you be

10	62.50%	Not Interested
6	37.50%	Interested

6. Keep a blog

13	81.25%	NO
3	18.75%	YES

7. Read a blog

11	68.75%	YES
5	31.25%	NO

8. Subscribe to an RSS feed

12	75.00%	NO
4	25.00%	YES

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9. Watch a podcast

8	50.00%	NO
8	50.00%	YES

10. None of the above

6	66.67%	NO
3	33.33%	YES

11. Would you prefer to receive interlibrary loan articles as

8	50.00%	Electronic email attachment
7	43.75%	I don't request InterLibrary articles
1	6.25%	Paper copy

12. In what area(s) would you like to see the library improve (please select up to three)

8	50.00%	Décor (paint, carpeting, etc.)
8	50.00%	Furniture (new, or more)
8	50.00%	Staffing levels
5	31.25%	Additional public computers/printers
5	31.25%	Electronic collections
4	25.00%	Print collections
2	12.50%	Additional library hours
2	12.50%	Other:
1	6.25%	Décor (paint, carpeting, etc.)

13. The library should provide more

6	46.15%	Electronic resources (such as databases, full-text, etc.)
5	38.46%	Books
1	7.69%	Other:
1	7.69%	Print Serials

14. I use the library's web site

6	37.50%	Frequently
4	25.00%	Never
3	18.75%	Occasionally
3	18.75%	Rarely

15. The library's web site is

11	68.75%	Easy to use
5	31.25%	Confusing to use

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16. The one thing that would improve the library's web site is

- | | | |
|---|--------|---|
| 1 | 33.33% | Fine as it is. |
| 1 | 33.33% | Make it look a little less cluttered with links. Maybe soften the color contrast a bit too. |
| 1 | 33.33% | maybe some training??? |

17. I use the library's online catalog (PantherCat)

- | | | |
|---|--------|--------------|
| 7 | 43.75% | Frequently |
| 7 | 43.75% | Never |
| 2 | 12.50% | Occasionally |

18. The library's online catalog (PantherCat) is

- | | | |
|----|--------|------------------|
| 11 | 68.75% | Easy to use |
| 5 | 31.25% | Confusing to use |

19. Maps

- | | | |
|---|--------|-----|
| 8 | 50.00% | NO |
| 8 | 50.00% | YES |

20. Photographs (digital and paper)

- | | | |
|----|--------|-----|
| 10 | 62.50% | YES |
| 6 | 37.50% | NO |

21. AV equipment

- | | | |
|----|--------|-----|
| 12 | 75.00% | YES |
| 4 | 25.00% | NO |

22. Classical music CD's

- | | | |
|---|--------|-----|
| 9 | 56.25% | YES |
| 7 | 43.75% | NO |

23. Career Connections Librarianship program

- | | | |
|---|--------|-----|
| 9 | 56.25% | NO |
| 7 | 43.75% | YES |

24. Current best seller books

- | | | |
|----|--------|-----|
| 14 | 87.50% | YES |
| 2 | 12.50% | NO |

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25. Library newsletter (Informer)

12	75.00%	YES
4	25.00%	NO

26. Archives exhibits

15	93.75%	YES
1	6.25%	NO

27. Rare books and manuscripts

13	81.25%	YES
3	18.75%	NO

28. Hanover College institutional records (such as old Triangles)

12	75.00%	YES
4	25.00%	NO

29. Government documents collection

12	75.00%	YES
4	25.00%	NO

30. Personal librarian consultation

13	81.25%	YES
3	18.75%	NO

31. No charge and unlimited interlibrary loans

12	75.00%	YES
4	25.00%	NO

32. Instructional podcasts

11	68.75%	NO
5	31.25%	YES

33. Library blog

9	56.25%	YES
7	43.75%	NO

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34. Wireless connectivity

11	68.75%	YES
5	31.25%	NO

35. PantherCat online renewals and library account status

10	62.50%	NO
6	37.50%	YES

36. Proxy server (off-campus connection) to online databases

8	50.00%	NO
8	50.00%	YES

37. Interlibrary Loan to obtain materials not available at the Duggan Library

9	56.25%	NO
7	43.75%	YES

38. Reserve material located at the Circulation Desk

11	68.75%	NO
5	31.25%	YES

39. Archives and/or Special Collections (eg. Rare books)

10	62.50%	YES
6	37.50%	NO

40. Hanover College institutional records (such as old Triangles)

10	62.50%	YES
6	37.50%	NO

41. Educational Videos/DVD's

10	62.50%	NO
6	37.50%	YES

42. Feature film Videos/DVD's

9	56.25%	YES
7	43.75%	NO

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43. Classical music CD's

14	87.50%	NO
2	12.50%	YES

44. Print reference collection titles

10	62.50%	NO
6	37.50%	YES

45. Independent Studies

11	68.75%	NO
5	31.25%	YES

46. Books

14	87.50%	YES
2	12.50%	NO

47. Government documents

11	68.75%	NO
5	31.25%	YES

48. Juvenile literature collection

10	62.50%	NO
6	37.50%	YES

49. Current best seller books

12	75.00%	YES
4	25.00%	NO

50. Scholarly print journals

10	62.50%	NO
6	37.50%	YES

51. Non-scholarly magazines

8	50.00%	NO
8	50.00%	YES

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52. Online databases

8	50.00%	NO
8	50.00%	YES

53. On average, I access library resources, programs, and services (either in person or remotely)

7	43.75%	Rarely
3	18.75%	Daily
3	18.75%	Several times a week
2	12.50%	Once a week
1	6.25%	Never

54. I visit the library on average

8	50.00%	Rarely
5	31.25%	Several times a week
3	18.75%	Daily

55. When needed, I find the library staff assistance be helpful, courteous, and knowledgeable

13	81.25%	Always
3	18.75%	Most of the time

56. Books

13	81.25%	Agree
2	12.50%	No Opinion
1	6.25%	Disagree

57. Articles

9	56.25%	Agree
6	37.50%	No Opinion
1	6.25%	Disagree

58. Government documents

9	56.25%	No Opinion
4	25.00%	Agree
3	18.75%	Disagree

59. Reference sources (encyclopedias, dictionaries, etc.)

10	62.50%	Agree
6	37.50%	No Opinion

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60. The library needs MORE books in the following area(s)

1	100.00%	Science
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61. The library needs MORE periodicals in the following area(s)

1	50.00%	General interest
1	50.00%	Science

62. The library needs MORE electronic resources in the following area(s)

1	50.00%	Historical references
1	50.00%	Science

63. The single finest aspect of the Duggan Library is

1	20.00%	Proximity to work & open hours
1	20.00%	Reference librarians and staff
1	20.00%	The people who work there. They go out of their way to be helpful despite being understaffed.
1	20.00%	The Staff
1	20.00%	the staff in all areas

64. The single one thing about the Duggan Library that needs most improvement is

1	16.67%	Climate control
1	16.67%	DL needs the staff and funds to develop more creative services that engage the students and add value to their college experience.
1	16.67%	It is strictly utilitarian and doesn't provide an inviting atmosphere that makes people want to make it a destination or gathering place.
1	16.67%	More staff.
1	16.67%	Reference help perhaps an online link where email questions could be answered!!!!!!
1	16.67%	The collections

65. I have these other suggestions to improve the library

1	25.00%	A coffee bar has been mentioned in the lobby of the library... What has happened with that?????
1	25.00%	Like a number of other spaces on the campus, the library feels stodgy, formal, and unwelcoming. I only go to the library if I need something specific. I don't go just to browse. Once there are additional financial resources, in addition to increasing the resources the library needs to acquire, I would like to see an architectural facelift on the inside in order to make the library a place where faculty, staff, and students would want to use more often for academic and social purposes.
1	25.00%	Needs consistent, annual funding commensurate with the other quality liberal arts colleges with which Hanover likes to compare itself.
1	25.00%	The physical appearance of the library should be upgraded.

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66. Please give us any other comments you may have about the library and its services, programs, and resources

1 100.00% With the funds the library has available, the Director and the staff do a tremendous job.